

Free Touch 'n Go eWallet Credits (500Mbps, 1Gbps & 2Gbps)**How do I get the Touch 'n Go eWallet credits?**

If you sign up for the Time Fibre Home 500Mbps, 1Gbps or 2Gbps plan between 1 November 2022 and 7 February 2023 and activate your service by 7 March 2023, you will receive:

Plan	eWallet Credits
500Mbps	RM100
1Gbps	RM150
2Gbps	RM200

The eWallet credits are subject to availability and given on a first-come, first-served basis. This promotion is only eligible for Time Fibre Home 24-month contract signups. Those subscribing to our no contract plans are not eligible.

How long will this promotion last?

This promotion is valid from 1 November 2022 to 7 February 2023. To enjoy the promo, you must sign up during this period but your service may be activated by 7 March 2023.

If I subscribe during the promotion period but schedule the installation after the validity period, will I still be entitled to the promotion?

You will still be eligible to receive the eWallet credits as long as your service is activated by 7 March 2023. Please note that the eWallet credits are subject to availability and given on a first-come, first-served basis.

I am not able to activate my service by 7 March 2023 due to my building management's restrictions / other limitations. Can I still participate in this giveaway?

Unfortunately, your service has to be activated on or before 7 March 2023 in order to be eligible for this promotion.

Will I still be entitled to receive the vouchers if I change my plan or terminate my subscription after service activation?

Unfortunately, you will forfeit this promotion if you change your plan or terminate your subscription after service activation.

How will I know if I'll be receiving the eWallet credits?

We will reach out to you via email within 7 working days of your service installation date to inform you of your eligibility. The eWallet credits will be delivered electronically to the subscriber's registered email address by 7 April 2023.

When will I receive the eWallet credits?

The eWallet credits will be delivered electronically to the subscriber's registered email address by 7 April 2023.

How do I use the eWallet credits?

You can only use the credits via the Touch 'n Go eWallet app. All you have to do is key in the reload code to top up your eWallet credit. Please note that the eWallet credits cannot be refunded, converted or exchanged for cash.

How long are the eWallet credits valid for?

The validity period will be stated in the email you receive with the code. Remember to use it before it expires as the credits will not be renewed under any circumstances. It will also not be replaced/reimbursed if lost or stolen.

Can I enjoy other promotions/offers from Time concurrently?

You will only be eligible for the Touch 'n Go eWallet credits and the promotions currently running for our 500Mbps and 1Gbps plans under the New Subscriber Promo if you sign up online via www.time.com.my.

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