Online Exclusive: Free Lazada Shopping Voucher (500Mbps & 1Gbps)

How do I get these Lazada shopping vouchers?

If you sign up for the TIME Fibre Home Broadband 500Mbps or 1Gbps plan between 1 December 2021 and 30 March 2022 and activate your service by 30 April 2022, you will receive a:

Plan	Voucher
500Mbps	RM50 Lazada voucher
1Gbps	RM100 Lazada voucher

There are a limited number of vouchers and they will be given on a first-come, first-served basis.

This promotion is only eligible for TIME Fibre Home Broadband 24-month contract signups. Those subscribing to our no contract plans are not eligible.

How long will this promotion last?

This promotion is valid from 1 December 2021 to 30 March 2022. To enjoy the promo, you must sign up during this period but your service may be activated by 30 April 2022.

If I subscribe during the promotion period but schedule the installation after the validity period, will I still be entitled to the promotion?

You will still be eligible to receive the voucher as long as your service is activated by 30 April 2022. Please note that there are a limited number of vouchers and they will be given on a first-come, first-served basis.

I am not able to activate my service by 30 April 2022 due to my building management's restrictions/other limitations. Can I still participate in this giveaway?

Unfortunately, your service has to be activated on or before 30 April 2022 in order to be eligible for this promotion.

Will I still be entitled to receive the voucher if I change my plan or terminate my subscription after service activation? Unfortunately, you will forfeit this promotion if you change your plan or terminate your subscription after service activation.

How will I know if I'll be receiving the voucher?

We will reach out to you via email within 7 working days of your service installation date to inform you of your eligibility. The voucher code will be sent to the same email address no later than 15 May 2022.

When will I receive the voucher?

The voucher code will be sent to your email (as registered with us) by 15 May 2022.

How do I use the voucher?

You can only use the voucher on the Lazada website (<u>www.lazada.com.my</u>) or app. All you have to do is key in the code in the Order Summary Page during checkout. The voucher amount will be deducted from your cart, excluding shipping fees. The voucher can only be used once and cannot be combined with other vouchers

There is no minimum purchase required, but if your cart total is less than the voucher amount, the balance will be forfeited. If your cart total exceeds the amount of the voucher, you will have to bear the additional costs.

Please note that the voucher cannot be refunded, converted or exchanged for cash.

How long is the voucher valid for?

The voucher validity period will be stated in the email you receive with the code. Remember to use it before it expires as the voucher will not be renewed under any circumstances.

It will also not be replaced/reimbursed if lost or stolen.

Is the voucher valid for any item sold on Lazada?

The voucher can be used for all items **except** any digital goods, fine jewellery/gold, baby diapers, baby food, baby formula, tickets, vouchers, mobile top-ups and insurance products.

If you have any questions, please reach out to Lazada's Customer Care.

Can I enjoy other promotions/offers from TIME concurrently?

You will only be eligible for the Lazada voucher and the promotion currently running for our 500Mbps and 1Gbps plans if you sign up online via www.time.com.my, that is First Month On Us.

There are a limited number of vouchers and they will be given on a first-come, first-served basis.