

#### RM40 or RM50 Off x 6 Months + Free Mesh WiFi (500Mbps & 1Gbps)

#### What do I get with this promotion?

As a new subscriber of Time Fibre Home 500Mbps or 1Gbps plans during the promotional period, you get to enjoy a monthly RM40 or RM50 discount over a 6-month period and receive a free WiFi 5 mesh node. The details of the promotion are laid out below:

Plan	Monthly Discount	Free Gift
500Mbps	RM40 off x 6 months	1 x WiFi 5 mesh node worth RM169
1Gbps	RM50 off x 6 months	1 x WiFi 5 mesh node worth RM169

## How long will this promotion last?

This promotion is valid from 1 September 2022 – 31 October 2022.

#### Who is eligible for this promotion?

New subscribers of Time Fibre Home 500Mbps or 1Gbps plans on a 24-month contract are eligible. Those subscribing to the no contract plan are not eligible for this promotion.

#### Can I enjoy other promotions/offers from Time at the same time?

No, you are only eligible for 1 promotion at any time. Once submitted, you will not be able to change or select other promotions.

#### Can I upgrade/downgrade my plan after I redeem this promotion?

Yes, you can. You will still enjoy the RM40 or RM50 monthly discount if you opt for an upgrade but any downgrade will result in the forfeiture of the monthly discount.

Please note that you will not be allowed to downgrade your plan within the first 6 months of your contract. The downgrade option will be made available from the 7th month onwards.

#### What if I terminate my subscription?

If you terminate your subscription within the first 6 months of your contract tenure, you will forfeit the monthly RM40 or RM50 discount and incur a device penalty equivalent to the value of the free WiFi 5 mesh node (RM169) on top of an early termination penalty of RM500. This penalty does not apply to the router.

If you terminate your plan within your 24-month contract tenure, you will be subject to an early termination penalty of RM500.

### How do I sign up for this promotion?

Sign up online via our <u>website</u> or through our authorised dealers.

# If I subscribe during the promotion period but schedule the installation after the validity period, will I still be entitled to the promotion?

Yes, you will still be entitled to the promotion as long as you sign up within the promotion period. However, if the installation has not taken place within 2 months of your subscription date, your application will be automatically withdrawn and you will no longer be entitled to the promotion.



# How will I receive the promotion discount once I have subscribed to the service?

Once your service has been activated, the monthly RM40 or RM50 discount will be deducted from your broadband subscription fee over the course of 6 months. The entitled discount will be reflected in your monthly bills. However, other charges such as voice calls, deposits, add-ons, etc. (if any) still apply. If you are entitled for the differently-abled (OKU) discount, you will enjoy the RM10 off your bill from your second month onwards. The free device will be installed by Time free of charge upon service activation.