

RM10 off x 24 months and Free Mesh WiFi (500Mbps and 1Gbps)

What do I get with this promotion?

As a new subscriber of the TIME Fibre Home Broadband 500Mbps and 1Gbps 24-month contract plan, you get to enjoy a monthly RM10 discount over a 24-month period and receive a free mesh WiFi unit with your subscription.

How long will this promotion last?

This promotion is valid from 3 August 2021 to 30 September 2021.

Who is eligible for this promotion?

Only new subscribers of the TIME Fibre Home Broadband 500Mbps and 1Gbps plan on a 24-month contract are eligible. Those subscribing to the No Lock-In Contract plans are not eligible for this promotion.

During this period, can I enjoy other promotions/offers from TIME as well?

No, you are eligible for only 1 promotion at any time. Once submitted, you will not be able to change or select other promotions.

Can I change my plan after I redeem this promo?

Yes, you can, but you will forfeit the monthly RM10 discount.

Please note that you will not be allowed to downgrade your plan within the first 6 months of your contract. The downgrade option will be made available from the 7th month onwards.

What if I terminate my subscription?

If you terminate your subscription within the first 6 months of your contract tenure, you will forfeit the monthly RM10 discount and incur a device penalty equivalent to **the value of the Free Mesh WiFi**. This penalty does not apply to the router.

If you terminate your plan within your 24-month contract tenure, you will forfeit the RM10 monthly discount and be subject to a early termination penalty of RM500.

How do I sign up for this promotion?

You may sign up online via [TIME's website](#).

If I subscribe during the promotion period but schedule the installation after the validity period, will I still be entitled to the promotion?

Yes, you will still be entitled to the promotion as long as you sign up within the promotion period.

However, if the installation has not taken place within 2 months of your subscription date, your subscription will be automatically withdrawn and you will not be entitled to the promotion.

How do I get the promotion once I have subscribed to the service?

Once your service has been activated, the monthly RM10 discount will be deducted from your broadband subscription fee over the course of 24 months. The entitled discount will be reflected in your monthly bills.

However, other charges such as voice calls, deposits, add-ons, etc. (if any) still apply. If you are entitled for the differently-abled (OKU) discount, you will enjoy the RM10 off your bill from your second month onwards.

For Free Mesh WiFi promotion, the devices will be installed by TIME free of charge upon service activation.