

First Month On Us + Free Mesh WiFi

What do I get with this promotion?

As a new subscriber of TIME Fibre Home 500Mbps or 1Gbps plans during the promotional period, your first full month's broadband subscription fee is free and you are entitled to a free OmniMesh WiFi 5 (Huawei) mesh node

The details of the promotion are laid out below:

TIME Fibre Home plan	One-off Discount	Free Gift
500Mbps	RM139	OmniMesh WiFi 5 (Huawei) mesh node x 1 unit (worth RM169)
1Gbps	RM199	OmniMesh WiFi 5 (Huawei) mesh node x 1 unit (worth RM169)

How long will this promotion last?

This promotion is valid from 1 April 2022 – 31 May 2022.

Who is eligible for this promotion?

New subscribers of TIME Fibre Home 500Mbps or 1Gbps plans on a 24-month contract are eligible. Those subscribing to the no contract plan are not eligible for this promotion.

Can I enjoy other promotions/offers from TIME at the same time?

No, you are only eligible for 1 promotion at any time. Once submitted, you will not be able to change or select other promotions.

Can I change my plan after I redeem this promotion?

Yes, you can. You will still enjoy the promo if you upgrade your plan before the discount is deducted from your bill. However, the discount amount will follow the value of your initial plan e.g. RM139 discount for the initial 500Mbps plan even after you upgrade to 1Gbps. If you have already activated your promo, it will not apply again to your upgraded plan.

Any downgrade will result in the forfeiture of the discount. Please note that you will not be allowed to downgrade your plan within the first 6 months of your contract. The downgrade option will be made available from the 7th month onwards.

What if I terminate my subscription?

If you've received the OmniMesh device as part of the promotion and terminate your subscription within the first 6 months of your contract tenure, you will be charged a device penalty equivalent to the value of the free OmniMesh WiFi 5 (Huawei) mesh node (RM169) on top of an early termination penalty of RM500. This penalty does not apply to the router.

If you terminate your plan within your 24-month contract tenure, you will be subject to an early termination penalty of RM500.

How do I sign up for this promotion?

You can sign up online via [TIME's website](#) or through our authorised dealers.

If I subscribe during the promotion period but schedule the installation after the validity period, will I still be entitled to the promotion?

Yes, you will still be entitled to the promotion as long as you sign up within the promotion period.

However, if the installation has not taken place within 2 months of your subscription date, your application will be automatically withdrawn and you will no longer be entitled to the promotion.

How will I receive the promotional discount once I have subscribed to the service?

Once your service has been activated, your **first full month's broadband fee** will be waived. However, other charges such as voice calls, deposits, add-ons, etc (if any) still apply.

The OmniMesh device received as part of the promo will be installed by TIME free of charge upon service activation.

If my first month's broadband subscription fee is free, why am I still being charged in my first bill?

The promotion applies to your **first full month's broadband fees**. The charges you're seeing in your very first bill may be pro-rated charges leading up to your first full month or other charges such as voice calls, add-ons etc.