

TIME FIBRE HOME 2GBPS PLAN

This Time Fibre Home 2Gbps plan ("Plan") (details of which are set out below) is available only to Eligible Customers who meet the Plan Qualifications and is subject to the General Terms and Conditions and Home Broadband Services Terms and Conditions available at <https://www.time.com.my/terms-and-conditions>.

Plan Information Details

Plan Description	New Time Fibre Home 2Gbps subscribers on a 24-month contract plan will receive one (1) 2Gbps WiFi 6 router and two (2) WiFi 6 mesh nodes.
Plan Period	Starts from 7 October 2022 until discontinued and/or cancelled by Time.
Eligible Customers	New subscribers who signed up for Time Fibre Home 2Gbps on a 24-month contract.
Plan Qualification	Eligible Customers who signed up online via Time's website (www.time.com.my) or through Time's authorised dealers.
Special Plan Terms	<ol style="list-style-type: none"> 1. If service installation has not taken place within 2 months of the subscription date, the application will be automatically withdrawn. 2. Time's provision of the Service is on a best-effort basis. To ensure high-quality service, it is recommended to use personal devices with 2.5Gbps ethernet port or adapter to connect to the 2Gbps WiFi 6 router using a LAN cable. 3. Relocation is allowed for Time Fibre Home 2Gbps subscription, provided the new address is within Time coverage. If 2Gbps is not offered at the new address, Eligible Customers will be asked to downgrade their plan to proceed with relocation. 4. Upon termination of the subscription within contract period, Eligible Customers will be subject to early termination charges equivalent to the total monthly fees of the remaining contractual period. This applies to the Time Fibre Home 2Gbps subscription and any lower speed plan that the Eligible Customers downgraded to. <p>If you sign up for the Service on or after 15 April 2024, or upgrade and renew your existing plan to Time Fibre Home 2Gbps on or after 27 March 2024, upon termination of the subscription within the contract period, Eligible Customers will be subject to early termination charges equivalent to the total monthly fees of the remaining contractual period or a fixed sum of RM500.00, whichever is higher ("Termination Charges").</p>

Terms and Conditions

This Plan is as specified in the Plan Information Details ("Plan") above and is strictly made available only to Eligible Customers who meet the Plan Qualifications and is further subject to the following terms and conditions ("Terms and Conditions"). **It is important that customers read these Terms and Conditions together with the Plan Information Details:-**

1	This Plan is only applicable during the Plan Period beginning on the start date and shall continue until its expiry or unless sooner cancelled by Time. Time reserves the right to cease and/or cancel the Plan at any time before the expiry of the Plan Period without any prior notice.
2	This Plan is not to be construed in any way howsoever as a contract of sale, exchange, lease, hire-purchase, or hire between Time and the customer.
3	Plan is only available to Eligible Customers who meet the Plan Qualifications.
4	Time reserves its right to change, modify, amend or cancel the Plan at any time during the Plan Period. Nothing herein stated shall imply that an Eligible Customer is to receive any other benefit beyond that stated in the Plan Information Details if Time changes, amends or modifies the Plan.
5	Time reserves the right to and may refuse to provide the Plan to the Eligible Customer regardless of whether the customer is an Eligible Customer and meets the Plan Qualifications.
6	In addition, no advice or information obtained (whether orally or written) by the customer from Time, or its directors, officers, employees, agents, suppliers, partners and/or subcontractors shall create any warranty or right to sue.
7	Time reserves the right to revise, amend, or modify these Terms and Conditions during the Plan Period and such revision, amendment, and/or modification shall be made available at www.time.com.my and is binding on all Eligible Customers. Continued access and use of the service shall deem to be your acceptance to the changes and updates to these Terms and Conditions.
8	If the Plan Qualifications includes the signing up of a new service, then in such a case, all other terms and conditions governing the use of the new service shall apply in addition to these Terms and Conditions.

9	All personal information provided by customer is subject to Time's Privacy Policy (details of which are available at https://www.time.com.my/privacy-policy).
10	Capitalised words have the meaning as specified in the Plan Information Details. If in the Plan Information Details there are Special Plan Terms drawn up, then such Special Plan Terms shall prevail over these Terms and Conditions in the event of conflict, inconsistency or ambiguity.